

Village of Nobleford 1918 – 2018

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Box 67, Nobleford AB T0L 1S0 - Municipal Office: 906 Highway Avenue
Phone: (403) 824-3555 Fax: (403) 824-3553 E-mail: admin@nobleford.ca Web: www.nobleford.ca

May 1, 2017. Utility bill insert

Dear property owner and residents of Nobleford.

Please consider this a valid letter, mailed to you, under seal through Canada Postal Service.

-In 2015 the Village started providing notice to you regarding proper location of your exterior water meter reader. *Properties require a functioning water meter at owner's cost, with exterior reader located within 2 meters of front of building closest to street and clear of any obstruction. Properties without operating meters are subject to water billing penalties of **\$200.00** bimonthly and disconnection.* Those of you that were levied a \$200 penalty on your January/February 2017 utility billing for noncompliance, and have since properly located your operating exterior reader, will have the appropriate credit applied to your account.

NOTICE: May 9 to 12 - SEWER FLUSHING

As part of the municipal maintenance program, the sewer main lines are power flushed on an annual basis. This program corrects excessive blockage in the sewer **main** lines and ensures long term benefits to the system and sewer lines. Power flushing involves forcing large volumes of water down the main sewer lines at high pressure. At times, some water will work its way up a sewer service lateral line to a resident's home or industrial or commercial building. A result of this action could see water forcing its way up through the toilet and floor drains. During the days of flushing, please ensure that your floor drain is plugged off and your toilet seats are down. Thank you for your attention to this matter. PLEASE help reduce the cost our sanitary system and DO NOT dispose of cloth rags, diapers, or sanitary napkins into the toilets.

-The appreciation sign, recognising the donations and volunteers at the Spray Park was torn off the washroom wall by a group of youth last month. It would be appreciated if you would come forward and help replace this sign. Please talk with the CAO if you would like to help.

-APPLY NOW: Stop by the Village office with your resume or go to www.nobleford.ca for more information.

NOBLEFORD SUMMER FUN PROGRAM: 7 weeks from July 3 - August 17, 10am to 3 pm, Monday - Thursday at the Nobleford Community Complex. **Coordinator \$3000, Assistants \$12.20 per hour.**

Public Works employees: \$14 per hour. Positions will be filled by May 15.

-GRASS and Compost (NO BRANCHES): primary dump site is at the Nobleford Waste Transfer Site (WTS) on North Railway Avenue, open Thursday, Friday and Saturday. The **secondary, GRASS** disposal site for **Nobleford residents** on Highway Avenue is **only to be used when WTS is closed.** Please dump grass on far north part of the site, and dispose all plastic or paper bags in barrels.

-BURNING. The only open outdoor fire allowed is a camp style fire in a fire ring. You are liable for damages from your fire.

Wednesday, May 25, 2016 is spring yard clean up. FREE truck use.

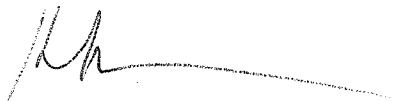
The Village will pick up small amounts (bags and bundles) of your small tree trimmings and garden waste. Please place the waste in your alley or in front of your property. No other waste will be collected. If you anticipate any larger loads of branches, the Village is offering you **FREE** use of the large dump truck for one load, but you must book with the Village before May 12.

-2017 Budget and Taxes: Expenditures of 4 million dollars. \$100,000 is collected in property taxes for the Village (average \$100 per residential home) and \$300,000 for School tax (average \$800 per home).

-All dogs and cats must be licensed; unlicensed animals will be removed from the Village.

Village does not recognize social media as an accurate source of Village information. If you would like proper information, contact the Village Administration.

Sincerely, *Kirk Hofman*,
Chief Administrative Officer



You can now pay the Village with Online Interac E-transfer!

Set it up with this information:

Email: payments@nobleford.ca

Security Question: What is my account number?

Security Answer: 000####

IMPORTANT: Use the first seven (7) digits of the account number shown on your utility bill, starting with the zeros (see below).

Message Box: Enter street address of property

Where do I find my account number?

On the top right of your utility bill:

OFFICE COPY		UTILITY BILLING	
Village of Nobleford Box 67 Nobleford, Alberta T0L 1S0		Date Issued: _____	March 4, 2017
[REDACTED]		★ Account Number: _____	★ 0000525 0010
[REDACTED]		Service Address: _____	Main-724
[REDACTED]		Current Billing: _____	[REDACTED]
[REDACTED]		Outstanding Charges/Credits: _____	0.00
[REDACTED]		Total Due: _____	[REDACTED]
[REDACTED]		AMOUNT PAID ▶	[REDACTED]

Can I pay for multiple accounts with one e-transfer?

Yes, but you must specify details in the message box including addresses of all properties, as well as which property account is being used as the security answer. Payments may be denied for lack of information.

Can I pay my taxes or an invoice using e-transfer?

Yes. You may use the same payee you send utility bill payments to—use the message box to state what the payment is for and include the street address of the security answer account used.

What if I don't have a utility account with the Village?

Please contact the office at 403-824-3555.

What if my e-transfer was denied?

If we are not entirely sure how to apply your payment, we may deny your e-transfer and try to get in touch with you. Please call us if this happens and you haven't heard from us.

Is there a fee to do this?

Some banks will charge you a small fee to send interact e-transfers.

Does this mean I can pay with Interac Debit in the office?

No, only online payments are currently accepted.

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